## **Bramley Parish Council**

serving the community since 1894



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## **BRAMLEY SPECIAL UPDATE**

## **Latest Update from Openreach**

## From Openreach

We continue to put in place controls to the reduce the hazards in the area where we are seeing higher vapour readings.

We still see high vapour readings in circa 5 joint boxes that are at the heart of the exclusion zone, these readings do fluctuate due the weather but at this point we are unable to bring down those vapours.

Our service impact is currently running at 289 end users that are impacted with poor stability but not all have total loss of service. 30 faults are outstanding and 58 have been repaired.

We have prioritised vulnerable/welfare customers with 5 customers highlighted, 4 of these have had a temporary solution put in place and we are working with the family and the care team at Bramley for the outstanding end user.

We are working with our comms team and are working on leaflets that will be produced and distributed to assist people in the area to get an update where they don't have social media or access to digital content. A further update on this will be available later this week.

Star Link is up and running at the village hall, a poster has been placed on the door with instructions on how to connect and with safe usage instructions included. We are following up with the library to see if this is a suitable option, this is looking favourable and moving forward.

We are looking at the options of purchasing additional star link units, once we have lead times then we will work to understand the best locations for these to be placed.

There is work underway this week on utilising CCTV in our network to gain a further view of the contamination and to inform any decisions around re-routing the network.

Our CPs eg. BT, Sky, EE have been in touch with all impacted customers and worked to provide dongles and other temporary solutions.

In relation to the hoardings of our site, we are working with our contractors, OHES whose site it is, and our comms team on options. We have to be mindful of the permit for the site.

Our incident mailbox is monitored throughout the day, on average we receive approx. 5 enquires a week that we then respond to and action.

For more details please visit the Openreach website.

Best wishes Bramley Parish Council www.bramleyparish.co.uk